

## Getting Started:

- 1 Upload data via SmartClean - just log into [www.ims-dm.com](http://www.ims-dm.com) using your IMS credentials, click on the SmartClean link, check the TCPA and Reassigned number boxes, and upload your file. Once Uploaded the records will be counted, a price will be displayed and payment will be accepted by credit card. If payment is not made, as a security precaution the files will be deleted from our server.
- 2 When uploading a file, please include the following:
  - a. A tab or comma delimited text file containing the 10-digit telephone number and date of last contact in fields 1 & 2 respectively, followed by up to 2 optional 15-character fields of your choosing.
  - b. The text file must contain between 1,000 and 15 million records. (*Larger files may be submitted as a special request.*)
- 3 Once the file has been uploaded, we will submit it for processing and depending on RND availability, return the data to you usually within the same day, but no later than 24 hours. The returned file will contain:
  - a. Columns 1 & 2 will be your original telephone number and date.
  - b. Column 3 will be the return code below.
  - c. Column 4 will identify the telephone number as Landline, Wireless or VoIP. This is an IMS premium feature free to subscribers of our Wireless Block Identifier(R), Ported Number and VoIP files only.
  - d. Columns 5 & 6 will contain any optional fields included with the submitted data.

Return Code	Description
Yes (The number has been disconnected)	Queried number is contained in the database and the date the Caller provides in the query is the same as or before the permanent disconnect date for that number in the RND.
No (The number has not been disconnected and may be called)	Queried number is contained in the database and the date the Caller provides in the query is after the permanent disconnect date contained in the RND. Or the number is not in the database and the date the Caller provides is on or after January 27, 2021.
No_Data (The RND cannot determine if the number has been disconnected)	The queried number and a permanent disconnect date are not contained in the database and the date provided in the query is before January 27, 2021.
Invalid	The telephone number and/or date is invalid, and the data was not matched to the reassigned database. (See Note Below)

Note – Query Validation Criteria:

**Telephone Number** - Area Code (NPA) 200 or greater.  
- Central Office Exchange (NXX) 200 or greater.

**Date** -

- Today's date or earlier (no future dates).